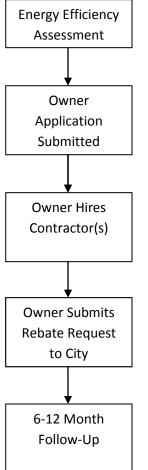
## City of Greensboro Better Buildings FAQs

Questions	Answers
Is anyone eligible for the program?	Yes as long as the property is located within Greensboro City limits and have been placed in service prior to January 1, 2010.
What types of buildings are <b>NOT</b> eligible?	Casinos and gambling institutions, pools, zoos, golf courses, aquariums
How much of the energy assessment cost is covered?	50% of assessment cost rebated after assessment is complete, the other 50% rebated after upgrades are complete  Single Family Residential: 100% up to \$300, 50% up to \$150 contingent upon completion of upgrade work  Multi Family Residential: \$300 for 1 <sup>st</sup> unit per building plus \$100 for each additional unit per building  Non-Residential:  Smaller than 5,000 ft <sup>2</sup> = \$1,500  5,000-50,000 ft <sup>2</sup> = \$7,500
How much of the cost of the upgrades is covered?	Larger than 50,000 ft <sup>2</sup> = \$10,000  20% up to:  Single Family Residential: \$4,000  Multi Family Residential: \$2,000 for 1 <sup>st</sup> unit per building plus \$1,000 for each additional unit per building
What is an energy assessment?	Non-Residential: Smaller than 5,000 ft <sup>2</sup> = the lesser of $$.50/ft^2$ or $$2,500$ $5,000 - 50,000$ ft <sup>2</sup> = the lesser of $$.50/ft^2$ or $$15,000$ Larger than $50,000$ ft <sup>2</sup> = the lesser of $$.50/ft^2$ or $$40,000$ A trained professional will review the building and identify
what is an energy assessment.	potential upgrades that can be made and the energy savings the upgrades are expected to produce.
Can you refer me to a contractor/assessor?	Not at this time, we will have a pre-qualified list for the full launch of the program in May.
What certifications are necessary for Energy Assessment firms?	BPI or RESNET or a NC licensed PE or architect
What type of work qualifies for the rebate?	Energy assessment required See Attachment B
Is renewable energy covered under the rebate?  Can I receive a rebate for previous work done?	Yes, a number of renewables are covered if other priority measures are taken first. See Attachment B for specifics.  Work has to have been initiated since January 1, 2011
What steps do I need to take to receive a rebate?	See Work Flow Process on the next page

Do I have to save a certain amount of energy to receive a rebate?	A 15% energy savings should be achieved from the upgrades in order to qualify for a rebate.
Can I still qualify for other incentives from utilities, the State, and the Federal Government.	Yes, refer to www.dsireusa.org for other incentives
Can I qualify for other Better Buildings incentives/financing?	No
How long will it take to process my rebate?	No more than 21 days after the receipt of all necessary paperwork.

## **WORK FLOW PROCESS**

a. Submittal of the Energy Efficiency (EE) assessment along with a Program Application starts the process for receiving assessment and upgrade rebates from the City. The typical process includes the following steps:



- Owner hires assessor who completes the EE assessment.
- The owner and assessor review the energy upgrade options and agree on a target performance level and list of upgrades to be performed.
- Owner or assessor submits a copy of the EE assessment and a Program Application to the City for review and receipt of the 50% rebate of the assessment cost (up to the program cap).
- The owner obtains cost estimates from one or more qualified contractors, enters into a contract with the selected firm and completes the EE upgrades, including any test-in and test-out procedures required of the contractor.
- The owner submits the assessor's final report along with copies of the contract with the contractor and evidence of final payment to the City.
- The City reviews the owner's documentation and issues a rebate to the owner according to the program funding levels.
- From 6 to 12 months following completion of the EE upgrade work, the
  City will send a reviewer to inspect at least 10% of each contractor's
  jobs to determine if the EE upgrades are performing as expected. If
  patterns of non-performance are discovered additional jobs may be
  reviewed.

Type of Building	Eligible Items	
SF and MF Residential	Basic Level	
	<ul> <li>All required test-in and test-out procedures</li> <li>Air &amp; draft sealing</li> <li>Ductwork sealing</li> </ul>	
	Ductwork insulating	
	Attic, floor and wall insulation, including knee wall support	
	Weather-stripping	
	Water heater and water line insulation	
	Low flow faucet aerators	
	Re-lamping of fixtures with CFL or LED lamps	
	Retrofits required to meet ventilation and moisture management requirements	
	Outside ducted kitchen and bath exhaust fans that meet ASHRAE 62.2 standards	
	for ventilation	
	Intermediate Level	
	All Basic Level items listed above	
	Carbon monoxide (CO) and Radon detection equipment/tests	
	Attic radiant barriers	
	HVAC system tune-ups and re-commissioning	
	Replacement of non-Energy Star rated water heater with Energy Star rated model	
	Vapor barriers	
	Storm window and storm door repairs or installations	
	Window and door repairs	
	Whole Home Upgrades	
	All Basic and Intermediate Level items listed above	
	Replacement of 10 SEER or less HVAC, heat pumps, or air conditioners with new	
	systems	
	Replacement of windows and doors with Energy Star rated replacement units	
	New lighting fixtures required to utilize CFL or LED lamps	
	Non Energy Star appliance replacements with Energy Star rated appliances,	
	including:	
	<ul> <li>Dishwasher</li> </ul>	
	<ul> <li>Refrigerator</li> </ul>	
	o Freezer	
	o Clothes Washer	
	o Dehumidifiers	
	<ul> <li>Window A/C units</li> </ul>	
	Renewable energy system installations, including:	
	<ul> <li>Photovoltaic (PV) systems integrated into the grid</li> </ul>	
	<ul> <li>Solar-assisted water heating</li> </ul>	
	Geo-thermal water heating	
Non-Books C. I	See Note below concerning solar systems limitations	
Non-Residential	All of the items described above for residential uses	
	Boilers and cooling towers	
	HVAC and lighting controls	
	Re-commissioning of installed HVAC and lighting systems	